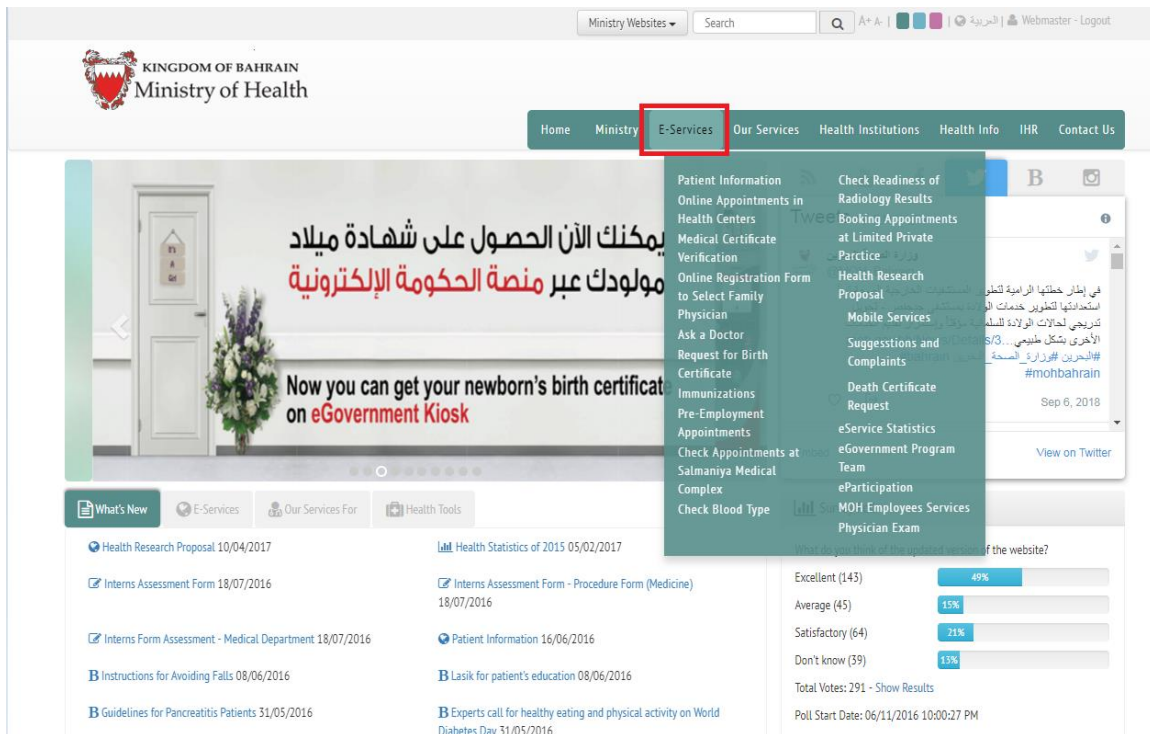


Online Registration Form to Select Family Physician Guideline

September 2018

The user should follow the coming steps in order to be successfully registered to a family physician in the assigned health center.

- Go to Ministry of Health website homepage (www.moh.gov.bh), then click on “E-Services” (top menu).



- Then, click on the “Online Registration Form to Select Family Physician” link (side menu).

e-Services

Home / E-Services

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About MOH E-Services

The eGovernment strategy for the Kingdom of Bahrain is focused on ensuring effective delivery of government services to citizens, residents and businesses (customers). The eGovernment strategy is summed up by:

"Delivering Customer Value through Collaborative Government"

The eGovernment vision for Bahrain is stated as follows:

To be an eGovernment leader committed to provide government services that are integrated, best-in-class and available to all through their channel of choice, thus transforming Bahrain into the best place in GCC to visit, do business with or live and work in.

Based on the feedback done by eGovernment from the citizens / residents, health-related services have come out amongst the most important public service, and also as a service where improvement is desired. To facilitate the MOH services, a seamless integration of all public health facilities maintaining health records for all patients and an online interface is required.

The Ministry of Health has embarked on an elaborate plan of internal computerization and automation which encompasses some of the services that are a part of the eHealth services project.

- **Benefits envisaged from this project are:**
 - Cost savings for the government through reduced duplication of effort, speeding patient treatment, improving safety
 - Single patient view for clinics that can be leveraged across multiple departments to increase productivity, streamline processes and maintain compliance
 - Instantaneous retrieval of information by clinics from other institutions – even during consultations with a patient - without having to log into a separate system
 - Elimination of error instances (clinics not having access to either the latest drug formulae or the complete medication history of the patient) in the current manual prescribing process, causing time delays for patients in getting the right medication
- **Priority Service Coverage**

Implementation of eHealth Services will electronically enable the following services:

- You will be redirected to the next page which contains instructions about the service. After reading the instructions, click on the **“Launch Service”** button as shown in the screenshot below.

e-Services

Home / E-Services / General Practitioner

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Online Registration Form to Select Family Physician

About the eService

This Online Registration Form service comes as part of the scope of Health Center Autonomy Project, which is provided by the Primary Health for the Citizens and Residents.

To ensure the quality and efficiency of the services, you have consider the following:

- User will be responsible the information entered , so make sure about the accuracy of the entered information of your Family.
- All the registered family in this form will be assigned to ONE doctor.
- Doctor list will be based on availability.
- You may lose the selected doctor in case of any changes in the form.
- You need to ask about three main chronic diseases in your family member (Diabetic mellitus, Hypertension and Sickle Cell) prior to registration.
- All family member should have the same address.

This services will be activated once a year for those who intend to change the Family Physician. Time will be announced.

This service is currently available to the users in the catchment area of AAli Health Centre. We are pleased to receive your comments and suggestions via:

- **eMail:** WebMaster@health.gov.bh

How to use the Service:

1. Click on "Launch Service".
2. Enter your authentication information.
3. Follow the instructions and enter the required information.
4. To start the service Click on **Launch Service**

- After that, you will find a list of the available health centers.
- Now, you need to enter your login information.
 - o Enter your **CPR**, **ID Expiry Date** and **Block** number; then click on **“Submit”**.

E-Services

Home / E-Services / General Practitioner / Login

Login

Available Health Centers:

- Ahmed Ali Kanoo Health Center
- Kuwait Health Center
- NBB Health Center-Arad
- NBB Health Center- Dair
- Sitra Health Center
- ShJaber Al Sabah

Instructions:

- Please enter "User Details" to proceed further

CPR *

Expiry Date *

Block *

Submit **Reset**

- In the next page, you will find your personal information.
 - o Enter your contact number and select the chronic diseases (if necessary), then click on **“Save”**.

E-Services

Home / E-Services / General Practitioner / User Request / Edit Information

Edit Information

Personal Information

Health Center	ShJaber Al Sabah
CPR	[Redacted]
Full Name	[Redacted]
Nationality	Bahraini
Contact Number	
Chronic Diseases	☐ Diabetic Mellitus ☐ Hypertension ☐ Sickle Cell Disease

Save **Back**

- Next, user request details will be displayed. Now the request is saved, but not completed (notice the message in the red rectangle “Your request is not completed, please select a General Practitioner to complete your registration.”). To complete your registration, add the family members whom you would like to add by clicking on the “Add” button;
- Please note that each request can have only one Doctor for all family members under this request. In case you require to select another Doctor, you need to create another request.

User Request

Logout

Your request is not completed, please select a **General Practitioner** to complete your registration.

Personal Information

Health Center	ShJaber Al Sabah
CPR	[REDACTED]
Full Name	[REDACTED]
Nationality	Bahraini
Contact Number	[REDACTED]
Status	Pending

Address

Block	Street/Road/Avenue	Building	Flat
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Family Members

+ Add

CPR	Full Name	Relation	Contact Number	Chronic Diseases
[REDACTED]	[REDACTED]		[REDACTED]	
	Edit			

General Practitioner

After you finish from adding family members, please select a **General Practitioner**

- Add the CPR of a family member, his/her relation to you and select the chronic diseases (if necessary). Click on “Add” and repeat as needed.

Listen

Add Family Member

Personal Information

CPR	
Relation	-- Please select Relation --
Contact Number	
Chronic Diseases	☐ Diabetic Mellitus ☐ Hypertension ☐ Sickle Cell Disease

****NOTE:** Family members and the requestor must share the same address in order for them to be registered in the same request. If any family member has a different address, they must be registered in a separate request.

- After adding the family members, it is time to select the general practitioner. Click on the “**General Practitioner**” button as shown in the screenshot below.

General Practitioner

After you finish from adding family members, please select a 

- o Select the doctor, then click on “**Save**”.

General Practitioner

Health Center	ShJaber Al Sabah
Doctor	-- Please select Doctor --
Image	-- Please select Doctor -- Dr. Ali Dr. Muneer

- After finishing all of the steps above, a message in a green rectangle will be displayed saying “**Your request is registered successfully.**”

Your request is registered successfully. 

And you can see the image of the doctor under the “General Practitioner” section as well.

General Practitioner

Health Center	Sh.Jaber Al Sabah
Doctor	Dr. Muneer
Image	

Edit User Request

- Finally, the requestor can edit the request by clicking on the “**Edit User Request**” button that can be seen under the general practitioner’s image.

Health Center	Sh.Jaber Al Sabah
Doctor	Dr. Muneer
Image	

Edit User Request

